

1. **Eligibility:** A Duo seat may be purchased by a passenger in conjunction with a booking proposed to be made by a passenger on a Jazeera Flight (“DUO SEAT”). The passenger whose details are filled in at the time of making a booking is also mandatorily required to travel on the itinerary booked.

2. **Booking Channel:** The Duo Seat may be purchased from Jazeera's website www.jazeeraairways.com only, at the time of original booking. For purchasing Duo Seats on an existing booking, please contact our Airline offices/Call Centers.

3. **Manner of Use:**

(a) While making a booking, the customer is required to select the number of Duo Seat(s) required, from the passenger(s) and Duo Seat(s) drop down list on the homepage. Duo Seats are subject to availability and at the sole discretion of Jazeera on first come first served basis. If the inventory is exhausted under this category, a customer may choose to fly on a different flight or on a different date in order to check for an available option.

(b) Only one Duo Seat can be associated with a passenger on the Passenger details page. A Passenger whose details have been entered at the time of booking is mandatorily required to travel on the itinerary booked, whether individually or along with other persons travelling on the same PNR. In case of a ‘no show’ or cancellation of the booking by the passenger, the Duo Seat will also get canceled, and other passengers on the same PNR will not be allowed to utilize the Duo Seat.

4. **Applicability and Exclusions:** Applicable on one-way, round-trip and multi-city bookings for travel on all direct and connecting flights. A Duo Seat may be purchased up to 90 minutes prior to the scheduled departure of the flight. Purchase of a Duo Seat is not applicable to Jazeera's group bookings. A Duo Seat may only be purchased for the same flight and same date. Any purchase of a Duo Seat by a customer, as part of round-trip or multi-city booking will be applicable for the whole trip and cannot be purchased for only one leg of a round-trip or multi-city booking. For example, on a Kuwait - Dubai - Kuwait, ticket, the Duo Seat will need to be purchased for both, Kuwait - Dubai and Dubai - Kuwait. If a customer, proposes to purchase a Duo Seat only for one leg of a trip, the bookings for the trip should be made individually.

5. **Changes/Cancellation:** The reservation booked along with Duo Seat can be modified online or through our CallCenter. For any modifications, a customer shall pay the Change Fee + fare Difference (if applicable).

Charges on account of cancellation will apply to Duo Seats. Cancellation of Duo Seat (s) opted for in the Booking can be done in conjunction with the associated passenger(s) only (and not in isolation) by paying applicable charges for both seats. In case the flight is canceled or rescheduled by Jazeera, regular refund policy will apply. Changes are subject to available inventory.

6. **Non-transferrable:** A Duo Seat cannot be transferred to another passenger in a Booking. Name change is not allowed on Duo Seat booking.

7. **Travel Extras:** ‘Travel Extras’ can be purchased on a per passenger basis and do not apply to the Duo Seat. Seat selection is a mandatory process when a Duo Seat is purchased and a passenger can only opt for an adjacent seat as the ‘Duo Seat’ available in the relevant flight. The applicable fee for seat selection will also apply to the Duo Seat purchased. For example, Seat fee for 2 Adults X 2 KWD + 1 Duo Seat X 10 KWD.

8. **Baggage Allowance:** There is no separate check-in baggage allowance for a Duo Seat.

9. **Charges:** Charges for a Duo Seat are dynamic. No airport charges and fees are applicable to it. GST (e.g., India GST)/Sales taxes are applicable for each Duo Seat purchased.

10. **Check – in Conditions:** A passenger may web check-in 24Hrs prior to departure. Web check-in can be done only for the Main Passengers (and not for Duo Seat). After checking-in, the boarding pass will reflect 1 passenger with 2 seats and “EXST” as an SSR identifier.

11. **Conditions of Carriage:** All Jazeera flight bookings made under this Offer shall be subject to Jazeera's Conditions of Carriage (“CoC”) available at <https://www.jazeeraairways.com/en-kw/terms-and-conditions>. Nothing in these terms and conditions shall supersede anything contained in the CoC and in the event of any conflict or inconsistency with the CoC, the CoC shall prevail.

12. **Right to withdraw:** Jazeera reserves the right to withdraw or modify these terms, at any time, at its absolute discretion, without assigning any reason and without prior intimation.